This dissertation abstract and the reflection commentary present the work of Dr. Rieneke Slager. The dissertation addresses the influence of Corporate Social Responsibility (CSR) metrics on responsible corporate behavior, through a case study of a prominent metric in the Socially Responsible Investment (SRI) market, namely, the FTSE4Good Index. This extended dissertation abstract introduces the research questions, theoretical framework, methods, and findings. The author's views on successful completion of a PhD are discussed in the appendix.

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